

Smart Energy Network Construction Is Now Underway

We are building a Smart Energy Network across South Jersey to better serve our customers and to help meet their evolving energy needs.

Atlantic City Electric's Smart Energy Network will upgrade all existing traditional electric meters with smart meters that can securely communicate with our central operations facility, providing more detailed information about your energy service. We are also upgrading the local energy grid to create smart energy infrastructure that can automatically respond and alert us to potential issues. Together, these upgrades will enhance reliability of energy service for our customers, improve the overall customer experience, and support new tools and programs that customers can use to help save money and energy.

Smart meters are a proven technology in use across the country and across the Exelon family of companies – more than 10 million have been installed by our sister companies. We will use our collective resources available to ensure our customers realize the full benefits of this initiative.

Benefits of a Smart Energy Network

When fully installed and operational, our Smart Energy Network provides a number of benefits, including:

- **Enhanced reliability** with faster and more efficient power restoration efforts for customer homes and businesses following more frequent severe weather events driven by climate change.
- **Improved bill management tools** and new online features that customers can use to view their daily and hourly energy usage trends to help save money and use energy more efficiently.
- **Better customer experience** through upgraded technology improving energy usage reading and billing operations, and nearly eliminating the need for estimated billing.
- **Better integration of new clean energy technologies**, including solar, battery storage, and transportation.



Advancing a Clean Energy Future

Construction of our Smart Energy Network is underway. Customers will begin to receive new smart meters in Spring 2022, and all meter upgrades will be completed by Fall 2024. We will work closely with our customers and communities regarding all aspects of construction and keep them informed about our efforts, including the opportunity for customers to decide if they prefer to not receive the upgrade to their meter.

The Smart Energy Network is a critical step in advancing a clean energy future for South Jersey. As customers' energy needs evolve, it only makes sense to create a common platform that connects them to new energy services and more choices. For example, smart meters will enable more efficient integration of new energy technologies and connect more customers to a variety of clean energy choices, including solar, energy-efficiency programs and electric vehicles.